Microsoft Sure Step™

Project management disciplines and field-tested best practices
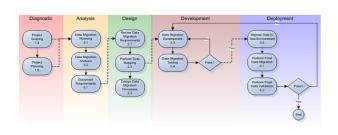
SYSCOM
PLC

Executive and middle management support is essential to an ERP project's success. Sure Step™ from Microsoft has detailed requirement planning checklists, workflow diagrams and role definitions to help accelerate the discovery and project planning process. This enables customers to quickly visualise and understand key roles and tasks in the planning/deployment process. It also identifies individuals that are key to the success of the project.

Key benefits

- Better uses of resources
- Strong issue management and resolution
- Clearly defined roles, processes and resource allocation
- Improved processes leading to increased momentum and ensure rapid implementation
- Maximise initial and on going ROI
- Increased productivity through improved user adoption
- Reduce deployment cost and accelerate payback
- Invest in only the customisation you need
- Less risk of scope change
- Regular project review meetings
- Continually assessing & managing factors that pose a potential risk to the project

Introduction

The Sure Step methodology ensures that Syscom can more effectively communicate, collaborate and allocate resources as needed in order to reduce the risk, cost and increase the predictability of deployments for our customers.

Our experienced Project Managers follow the same practices and methodologies to provide a more rapid resolution of questions or challenges that arise during planning and implementation.

Less internal personnel time is spent on meetings, planning, communication, project management and on-going support.

Cross Phase

- Business Process Analysis
- Configuration
- Data Migration
- Infrastructure
- Installation
- Integration
- Testing
- Training

More clearly defined roles, processes & phases

Sure Step's detailed requirement - gathering checklists, workflow diagrams and role definitions help to accelerate the discovery and project planning process. This enables customers to quickly visualise and understand key roles and tasks in the planning and deployment process and identify key members of the project team. In-depth guidance on responsibilities, timelines and requirements can help set expectations and maintain executive engagement and visibility throughout the project.

Sure Step defines 6 main phases and 2 additional phases for optimisation and upgrade. It covers the complete lifecycle from project initiation, development, deployment, optimisation and upgrade to the next version. A phase ends with a milestone. If the milestone is accomplished the next phase is commenced.

While a phase is a view on the processes between milestones, a cross phase process is a view on the process for a specific software engineering discipline. Sure Step defines 8 cross phase processes - they are listed left.

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